

# Travel Risk Management (TRM) Solutions



Operate Globally with Confidence

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The bomb goes off. The plane has mechanical issues and delays. A debilitating infectious disease spreads across international borders. You need to account for your traveling and expatriate employees – right away.

## PREPARE, MONITOR AND RESPOND WITH TRM

With iJET's intelligence-driven Travel Risk Management (TRM) solutions, you can gain visibility into global threats and the impact on your people before, during and after traveling. TRM Solutions help:

- **You** comply with your Duty of Care, quickly locating, contacting and assisting employees globally
- **Your travelers** receive early warning of disruptions, helping them avoid or minimize the impact to their safety and productivity
- **Your organization** reduce the number of travel related incidents, decreasing operational risks and costs while improving employee peace of mind

## Intelligence-Driven Travel Risk Management

iJET's intelligence-driven TRM solutions alert multinational organizations and millions of travelers and expatriates about disruptive events before they occur, allowing time to adjust travel or meeting plans. When the unpredictable happens, fast notification provides employees, travel managers and security personnel with the information and advice they need to respond quickly – reducing risks and costs.

Combining the best of iJET's world-class intelligence, award-winning technologies and global response services, iJET's TRM solutions help you optimize your risk management program – giving you a competitive advantage while helping to fulfill your Duty of Care in a dynamic risk environment.

The screenshot shows a web dashboard with a navigation menu at the top: Welcome, Intelligence, Employees, Assets, Tools, World Map, Medical Provider Search, Reports, User Management. The main content area is divided into two columns. The left column is titled 'GETTING STARTED' and contains sections for 'Employee Locator', 'Understanding Code Share Flights', and 'Employee Threat Exposure Dashboard'. The right column is titled 'EMPLOYEE THREAT EXPOSURE' and features a 'CSAR (COUNTRY/ENTITY SECURITY ASSESSMENT RATING)' table. Below the table is an 'EMPLOYEE MANAGEMENT' section with a search form.

ALERT TYPE	5 VERY HIGH	4 HIGH	3 MODERATE	2 LOW	1 MINIMAL
CRITICAL	0	0	14	46	0
Warning	0	1	41	104	0
Informational	0	1	17	4762	1
No Alerts	14	27	41	141	0

The image shows two smartphones displaying the iJET TRM mobile app. The left phone shows a home screen with a 'Hotline' button, a 'Crisis' button, and a 'Check In' button. Below these are 'Emergency Numbers' and 'NEXT LEG' information for a flight to Washington, DC. The right phone shows an 'Alerts' screen with a 'Warning' for a 'Security Situation - Ukraine' and a 'Financial Situation - Ukraine'.

## Programs That Fit Your Organization

Whether you are building a new TRM program or restructuring an existing one, iJET's experts can help build an effective program that reflects your organization's unique culture, policies and practices. Built-in components of this program would include:

- ▶ **Benchmarking.** To continually assess your TRM program and identify practical next steps for ongoing operations
- ▶ **Program Definition.** Identify, implement and measure key components of a successful program mapped to organizational goals
- ▶ **Communication and Training.** Ensure that your employees and managers know what to do to prevent and minimize disruptions
- ▶ **Automated Risk Monitoring.** To set standards for communications to and from employees, and notification rules
- ▶ **Online Intelligence, Mapping and Dashboards.** To show a global perspective of risks specific to your travelers and expatriates, 24x7
- ▶ **Intelligent Global Response.** To cover Duty of Care requirements, standards and processes for deploying travel, medical and security assistance for employees globally

### **KNOW BEFORE YOU GO and Stay Informed Via Your Smart Device**

Trip Briefs including CSAR and CHAR ratings and other intelligence related to Security, Culture, Health, Transportation, Environment, Entry/Exit, Technology, Communications, Finance, Language, Legal topics.

## Keeping Employees Informed

The success of any TRM program is ultimately measured by the safety, security and productivity of your travelers and expatriates. That's why iJET created its services with employees in mind – starting well before they leave home.

### **Preparing to Go**

- ▶ **2-Way Emergency Notifications.** Contact employees who may be in harm's way, anywhere in the world
- ▶ **Traveler Safety Training.** Accessible online, 24x7
- ▶ **Online Travel Intelligence®.** Travel tips, tools and information on hundreds of destinations globally
- ▶ **Welcome E-mail.** Upon booking, receive detailed destination information and custom notices according to protocols and preferences
- ▶ **Personalized Web Site and Mobile App Profile.** With individual trip information, emergency contacts and other tools and intelligence

### **While on Travel or Assignment**

- ▶ **24x7 Alerts.** Flagging threats and disruptions across 10 threat categories, including security, health, transportation, severe weather
- ▶ **Global Response Hotline.** One click access to assistance for travel, medical and security, anywhere in the world
- ▶ **Crisis Signal.** Provides precise location information of employee's in need of evacuation
- ▶ **Wellness Check-In.** To confirm the safety of employees and support protocols

### **After the Trip or Assignment**

- ▶ **E-mailed Health Alerts.** Providing details on potential exposure or health-risks for 30 days after returning home



Our mission is to be the industry leader, providing tailored solutions to help our clients operate globally with confidence. Each day, our insights protect the personnel, assets, and investments of those we serve.

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